

**ACCOUNTS & DEPOSITS**  
**MULTI-RATE SAVINGS ACCOUNT**  
**(referred to as “MRSA”)**  
**Product Disclosure Sheet**  
**(FCI/G3/2019/1)**

Please read this Product Disclosure sheet before you decide to take up a Baiduri Finance Multi-Rate Savings Account. Be sure also to read the general terms and conditions. Seek clarification from us if you do not understand any part of this document or general terms.

<p><b>1. What is this product about?</b></p> <ul style="list-style-type: none"> <li>• Multi-Rate Savings Account (MRSA) is a savings account created for you to regularly set a portion of your salary aside and earn high interest rates for every dollar you save.</li> <li>• Interest is calculated daily based on your account balance and will be credited to your account every month.</li> </ul>
<p><b>2. What do I get from this product?</b></p> <ul style="list-style-type: none"> <li>• Opportunity to earn interest rates starting from 0.15% p.a. Kindly refer to our website for the latest rates</li> <li>• Debit Card</li> <li>• e-Statement</li> <li>• Access to b.Digital Personal Banking Platform</li> <li>• Nationwide access to ATM/CDM</li> </ul>
<p><b>3. Who can apply?</b></p> <ul style="list-style-type: none"> <li>• Brunei citizen, permanent residents and foreigners with valid employment pass or contract who are employees of Brunei Government, Semi-Government, Brunei Shell Petroleum, Brunei Shell Marketing, Brunei Liquefied Natural Gas, Brunei Shell Tankers and Brunei Gas Carriers</li> <li>• Salary Assignment to Baiduri Bank or Baiduri Finance</li> </ul>
<p><b>4. What are the requirements?</b></p> <ul style="list-style-type: none"> <li>• Minimum opening balance of BND500</li> <li>• Maintain minimum balance of BND50</li> </ul>
<p><b>5. What are the fees and charges that I must pay?</b></p> <ul style="list-style-type: none"> <li>• Closed account within 6 months from opening date – BND50</li> <li>• Dormant Account (inactive above 12 months) – BND10 per month</li> <li>• Reactivation of Dormant Account – BND10</li> <li>• If average monthly balance falls below the minimum balance required - BND2 per month</li> </ul> <p>Other charges may apply subject to fees and charges as per prevailing Baiduri Bank’s General Tariffs available on Baiduri Bank’s website.</p>
<p><b>6. What if I fail to meet the requirements?</b></p> <ul style="list-style-type: none"> <li>• An account can only be opened when requirements are met.</li> </ul>
<p><b>7. How do I sign up for this product?</b></p> <ul style="list-style-type: none"> <li>• You can visit the nearest Baiduri Bank or Baiduri Finance branch.</li> </ul>
<p><b>8. What documents do I need to submit to apply for this product?</b></p> <ul style="list-style-type: none"> <li>• Valid Identity Card or Passport</li> <li>• Valid Employment Pass or Contract (for foreigner)</li> </ul>

The terms & conditions indicated in this Product Disclosure Sheet are indicative. Other charges may apply as per prevailing Schedule of Tariffs. Information provided in this Product Disclosure Sheet is valid as at 01 July 2021.

**9. What do I need to do if there are changes to my contact details?**

- Update via Baiduri Finance Mobile Application
- Visit the nearest Baiduri Bank or Baiduri Finance Branch

*Note: It is important for you to inform us of any changes to your contact details to ensure all correspondences reach you in a timely manner.*

**10. Where can I get assistance and redress?**

**Visit the nearest Baiduri Finance branch:**

<p><b>BAIDURI FINANCE HEAD OFFICE</b> Units 1 – 3, Ground &amp; 1<sup>st</sup> Floor, Sumbangsih Bahagia, Kompleks Perindustrian Beribi, Gadong BE1118 Tel No: (673) 242 6800 Fax No: (673) 245 0877</p>	<p><b>BAIDURI FINANCE KUALA BELAIT</b> Unit 1, Ground Floor, Tang Ching Ying Building, Jln Sungai, Kuala Belait KA2331 Tel No: (673) 333 0570 / 333 0569 / 334 1436 Fax No: (673) 333 0572</p>
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You can also write in to **enquiry@baiduri.com** or call our Customer Feedback line at **729 5566**.

*If your query or complaint is not satisfactorily resolved by us, you may contact Financial Consumer Issues, Brunei Darussalam Central Bank via email at [fci@ambd.gov.bn](mailto:fci@ambd.gov.bn) or walk-in to their address as follows:*

**Level 7, Financial Consumer Issues  
Brunei Darussalam Central Bank  
Ministry of Finance and Economy Building  
Commonwealth Drive  
Bandar Seri Begawan,  
Tel: 2380007**

**11. Where can I get further information?**

- Visit **www.baiduri.com.bn** or download Baiduri Finance Mobile on Apple Store or Google Play.

**12. Other similar facilities/ products available.**

- Multi-Tier Savings Account (MTSA)
- Fixed Deposit (FD)

*The terms and conditions indicated in this Product Disclosure Sheet are indicative and not binding on the banks. The final terms and conditions are as stipulated in the Letter of Offer and/or Facility Agreement after the bank's assessment and financing approval.*

<p><b>I/ We hereby confirm having explained the Product Disclosure Sheet (PDS) to Customer in their preferred language English/ Malay/ Other.</b></p> <p><b>Name:</b> <b>IC No.:</b> <b>Date:</b></p>	<p><b>I/ We hereby confirm having received and understand the explanation given in my preferred language English/ Malay/ Other.</b></p> <p><b>Name:</b> <b>IC No.:</b> <b>Date:</b></p>
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